



## **Adopt-A-Family FAQ**

Revised October 2022

### **Where do you get your families?**

The families in our Adopt-A-Family program for the holiday season are children enrolled in Agape Child Development Center & their households, or individuals and families impacted by domestic violence/sexual assault/trauma served by Oasis of Love Crisis Intervention Center.

### **How does the program work exactly?**

The Adopt-A-Family Program connects sponsors with families to "adopt" by providing them with a family profile and wish list. Sponsors buy presents for their specific families and deliver them unwrapped to Agape Oasis. Agape Oasis then ensures receipt of the presents by the families.

### **Can we meet the family we've sponsored?**

As an agency that serves survivors of domestic violence, it is our responsibility by law to protect the identity of the families we serve. Therefore, in the interest of client and donor confidentiality, we do not allow sponsors to meet our families.

### **Would we be adopting the parent as well as the children in a family?**

Yes, in this program, both the parent and the child(ren) are adopted. Remember, to help children we must also help the responsible adult who is raising them.

### **Do we get to choose the family we adopt or will a family be assigned to us?**

Unfortunately no; to protect the privacy of the individual families you will be assigned a family based off of the size you indicate on the form. You will receive more information on your specific family by email after.

### **Should we wrap the gifts?**

We asked that gifts **do not** arrive wrapped, though giving gift wrap, or bags along with the gifts is encouraged.

### **Can we get the clothing sizes for our family?**

The clothing sizes for each family member will be included in the email that is sent to you after you make your selection to sponsor your families. If you sponsor more than one family, the information for each family will be on a spreadsheet attached to that confirmation email.

### **How much should we get for our family?**

For the December Holidays, we recommend spending \$25-\$50 per family member, with one or two household items. If you'd like to adopt a family personally but don't have that much to spend, we recommend you recruit a friend to join you! The more the merrier!

**Can I just send in gift cards?**

Yes, but please do not include gift cards in gift bags or packages. It's greatly appreciated if you place gift cards in an envelope marked for the recipient and let us know that there are gift cards when delivering your gifts.

**Am I obligated to get everything on the wish list?**

You are definitely not obligated to get everything on a family's wish list. The wish list is just a guide and a helpful tool to use while shopping for a family.

**What if the family asks for something really expensive?**

Occasionally a family might ask for a more expensive item and you are by no means obligated to get it.

**Does everything need to be new? What about used items?**

Yes. All toys and gifts for the families need to be new. No used clothes, toys or household items are accepted.

**What if I agree to adopt a family, and then I need to back out at the last minute?**

Before submitting your sponsor form, please consider deeply if you are able to commit to the family you Adopt.

**Can I deliver my gifts before the deadline?**

Yes, early deliveries are very much appreciated, but please make sure they are clearly marked for the Family.

**Can we mail our gifts to you?**

Yes, you can definitely mail your gifts to Agape Child Development Center (2304 Emerson Ave N, Minneapolis, MN 55411) if it is easier for you to do so, but keep in mind that all gifts need to arrive by 3pm on December 12th.

**Do you do pick-ups or do we need to deliver the gifts ourselves?**

We are not equipped to do pick-ups due to limited staff capacity. All gifts need to be delivered.

**I have additional questions, who can I contact?**

We would be more than happy to answer any questions you might have; please email Cece Ntanga at [cece@agapeoasis.com](mailto:cece@agapeoasis.com)

**Okay, I would like to adopt a family. What now?**

Once you decide to adopt a family, please fill out our [Adopt-A-Family Sign Up Form](#) and fill out all the requested information. On the form, in addition to providing basic contact information, you will get to specify the size of the family you would like to adopt. Once you submit your form, we will send you a family profile via email.