



## **Adopt-A-Family FAQ**

Revised November 2023

### **Where do you get your families?**

The families in our Adopt-A-Family program for the holiday season are children enrolled in Agape Child Development Center & their households or individuals and families impacted by domestic violence/sexual assault/trauma served by Oasis of Love Crisis Intervention Center.

### **How does the program work exactly?**

The Adopt-A-Family Program connects sponsors with families to "adopt" by providing them with a family profile and wish list. Sponsors buy presents for their specific families and deliver them to Agape Oasis. Agape Oasis then ensures receipt of the presents by the families.

### **Can we meet the family we've sponsored?**

As an agency that serves survivors of domestic violence, it is our responsibility by law to protect the identity of the families we serve. Therefore, in the interest of client and donor confidentiality, we do not allow sponsors to meet our families.

### **Would we be adopting the parent and the children in a family?**

Yes, the parent and child(ren) are adopted in this program. Remember, to help children, we must also help the responsible adult raising them.

### **Do we get to choose the family we adopt, or will a family be assigned to us?**

Unfortunately, no; to protect the privacy of the individual families, you will be assigned a family based on the size you indicate on the form. You will receive more information on your specific family by email afterward.

### **Should we wrap the gifts?**

You may wrap the gifts as long as they are clearly labeled for each family member. Unwrapped gifts with gift wraps or bags with the gifts are also welcomed.

### **Can we get the clothing sizes for our family?**

The clothing sizes for each family member will be included in the email sent to you after you select to sponsor your families. If you sponsor more than one family, the information for each family will be on a spreadsheet attached to that confirmation email.

### **How much should we get for our family?**

We recommend spending \$25-\$50 per family member for the December Holidays, with one or two household items. If you'd like to adopt a family personally but don't have that much to spend, we recommend you recruit a friend to join you! The more the merrier!

**Can I just send in gift cards?**

Please do not include gift cards in gift bags or packages. Please place gift cards in an envelope marked for the recipient, and let us know there are gift cards enclosed when delivering your gifts.

**Am I obligated to get everything on the wish list?**

You are definitely not obligated to get everything on a family's wish list. The wish list is just a guide and a helpful tool while shopping for a family.

**What if the family asks for something really expensive?**

Occasionally, a family might ask for a more expensive item, and you are not obligated to get it.

**Does everything need to be new? What about used items?**

Yes. All toys and gifts for the families need to be new. No used clothes, toys, or household items are accepted.

**What if I agree to adopt a family, and then I need to back out at the last minute?**

Before submitting your sponsor form, please consider deeply if you can commit to the family you Adopt.

**Can I deliver my gifts before the deadline?**

Yes, early deliveries are very much appreciated, but please make sure they are clearly marked for the Family.

**Can we mail our gifts to you?**

Yes, you can definitely mail your gifts to Agape Child Development Center (2304 Emerson Ave N, Minneapolis, MN 55411) if it is easier for you to do so, but keep in mind that all gifts need to arrive by 3 pm on December 14th.

**Do you do pick-ups, or do we need to deliver the gifts ourselves?**

We are not equipped to do pick-ups due to limited staff capacity. All gifts need to be delivered.

**I have additional questions: who can I contact?**

We would be more than happy to answer any questions you might have; please email the Community Engagement Team at [giving@agapeoasis.com](mailto:giving@agapeoasis.com).

**Okay, I would like to adopt a family. What now?**

Once you decide to adopt a family, please fill out our [Adopt-A-Family Sign Up Form](#) and fill out all the requested information. On the form, in addition to providing basic contact information, you will get to specify the size of the family you would like to adopt. Once you submit your form, we will send you a family profile via email.